

## <u>Data for Bank Transfer</u>

Aero Gravity s.r.l. <u>IBAN IT 26 V 03069 10910 100 000 019411</u>, SWIFT BCITITMM, Intesa San Paolo branch 07550. The transfer must be made at least 3 working days before the flight date in the case of current accounts with Italian banks and 5 working days before the flight date in the case of current accounts with foreign banks.

Once the transfer has been made, you will need to send a screenshot of the payment receipt via email to info@aerogravity.it indicating your name, surname and telephone number.

In the event of an invoice request, it will be necessary to send, together with the screenshot of the payment, the name and surname and telephone number, also the complete header of the Company (including the recipient code) to the address info@aerogravity.it specifying in the field "subject of the email" the writing "invoice request for the Company".

## Terms and conditions

We remind all participants that it is imperative to arrive one hour before the booking time. If registration at our reception does not take place 30 minutes before the flight time, the reservation will be lost. We recommend that you consult the information on our website regarding directions to reach the property. We are in a newly urbanized area and the address assigned to us is not recognized by all satellite navigators.

## **Rights of cancellation and refund**

It will not be possible to obtain refunds relating to any type of payment for the purchase of flight packages with reservations or gift vouchers.

# Rebooking for SportFlyer

Booking changes for packages of up to 60 minutes of flight time can take place within 72 hours of the flight date without payment of supplements.

After this date, a supplement of 50% of the value of the entire package will be applied to be paid upon arrival or a new booking will be made for 50% of the originally booked flight time.

Booking changes without payment of supplements for packages longer than 60 minutes of flight must be communicated in proportion to the number of hours booked.

Specifically, they must be communicated within 6 days for 2-hour packages, within 9 days for 3-hour packages, within 12 days for 4-hour packages, within 15 days for 5-hour packages, within 18 days for 6-hour packages hours, within 21 days for packages of 7 hours, within 24 days for packages of 8 hours and within 30 days for packages of 9 hours or more. After this date and within 36 hours of the flight date, a 30% penalty will be applied or, alternatively, a new booking will be made for 70% of the flight time originally reserved.

After this deadline a 50% penalty will be applied or a new booking will be made for 50% of the flight time originally reserved.

# Voucher expiry

Our vouchers (with the exception of those relating to particular promotions for which the expiry date will be indicated on the same) are valid for 6 months.

